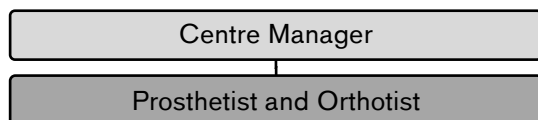


JOB DESCRIPTION

Role	Prosthetist and Orthotist	Location	Pan India
Department	Clinic	Reporting to	Centre Manager

Purpose: Conduct patient assessment, recommend optimal solution and fit Prosthesis/Orthosis as per Ottobock standards

Organogram:



(Refers 1 level above and 1 level below)

Education	D.P.O / B.P.O / M.P.O
Exp. Range	1+ years of relevant experience
Travel	High <input type="checkbox"/> Moderate <input type="checkbox"/> Low <input checked="" type="checkbox"/> Nil <input type="checkbox"/>

Roles & Responsibilities:

Customer Interaction:

- Conduct patient assessment as per OBI guidelines
- Recommend optimal solution to the patient based on OBI portfolio
- Fit, test, adjust devices on patients and record it on Patient Journey File
- Ensure that the warranty card is handed over to the client at the time of delivery, giving proper explanation
- Instruct patients on how to use and care for their devices
- Conduct follow-up with patients

Operations and Control Activities:

- Design and construct the appropriate prosthetic and orthotic prescription
- Give adequate information to technician to enable him to fabricate the product
- Check the quality and get approval of the product before conducting trial on patients
- Check the final product to ensure that all OBI criteria are met before delivery to the client

Reporting & Data Maintenance:

- Timely record the entire process of patient's journey, including product label with barcodes in prescribed format
- Promptly escalate patient complaint to the superiors

Competencies & Skills:

- Up to date with latest OB offerings and have thorough Product Portfolio knowledge (training will be provided)
- Up to date knowledge and skills to design and fit Prosthesis and Orthosis appropriately
- Customer Service attitude
- Excellent communication skills (English and Local Language)
- Open to move across locations